

# Privacy Statement

CSI Insurance Brokers is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the website and governs data collection and usage. By using the CSI Insurance Brokers website, you consent to the data practices described in this statement.

## Collection of your Personal Information

CSI Insurance Brokers collects personally identifiable information, such as your email address, name, home or work address or telephone number. CSI Insurance Brokers also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by CSI Insurance Brokers. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by CSI Insurance Brokers for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the CSI Insurance Brokers website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through CSI Insurance Brokers public message boards, this information may be collected and used by others. Note: CSI Insurance Brokers does not read any of your private online communications.

CSI Insurance Brokers encourages you to review the privacy statements of websites you choose to link to from CSI Insurance Brokers so that you can understand how those websites collect, use and share your information. CSI Insurance Brokers is not responsible for the privacy statements or other content on websites outside of the CSI Insurance Brokers and CSI Insurance Brokers family of websites.

## Use of your Personal Information

CSI Insurance Brokers collects and uses your personal information to operate the CSI Insurance Brokers website and deliver the services you have requested. CSI Insurance Brokers also uses your personally identifiable information to inform you of other products or services available from CSI Insurance Brokers and its affiliates. CSI Insurance Brokers may also contact you via surveys to conduct

research about your opinion of current services or of potential new services that may be offered.

CSI Insurance Brokers does not sell, rent, or lease its customer lists to third parties, with the exception of our associate partners, who have access to our agency member list. CSI Insurance Brokers may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, CSI Insurance Brokers may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to CSI Insurance Brokers, and they are required to maintain the confidentiality of your information.

CSI Insurance Brokers does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

CSI Insurance Brokers keeps track of the websites and pages our customers visit within CSI Insurance Brokers, in order to determine what CSI Insurance Brokers services are the most popular. This data is used to deliver customized content and advertising within CSI Insurance Brokers to customers whose behavior indicates that they are interested in a particular subject area.

CSI Insurance Brokers websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on CSI Insurance Brokers or the site; (b) protect and defend the rights or property of CSI Insurance Brokers; and, (c) act under exigent circumstances to protect the personal safety of users of CSI Insurance Brokers, or the public.

### Use of Cookies

The CSI Insurance Brokers website use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize CSI Insurance Brokers pages, or register with CSI Insurance Brokers site or services, a cookie helps CSI Insurance Brokers to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same CSI Insurance Brokers website, the information you previously provided can be retrieved, so you can easily use the CSI Insurance Brokers features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the CSI Insurance Brokers services or websites you visit.

### Security of your Personal Information

CSI Insurance Brokers secures your personal information from unauthorized access, use or disclosure. CSI Insurance Brokers secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

### Changes to this Statement

CSI Insurance Brokers will occasionally update this Statement of Privacy to reflect company and customer feedback. CSI Insurance Brokers encourages you to periodically review this Statement to be informed of how CSI Insurance Brokers is protecting your information.

### Contact Information

CSI Insurance Brokers welcomes your comments regarding this Statement of Privacy. If you believe that CSI Insurance Brokers has not adhered to this Statement, please contact CSI Insurance Brokers at [office@csiinsurancebrokers.com](mailto:office@csiinsurancebrokers.com). We will use commercially reasonable efforts to promptly determine and remedy the problem.

